

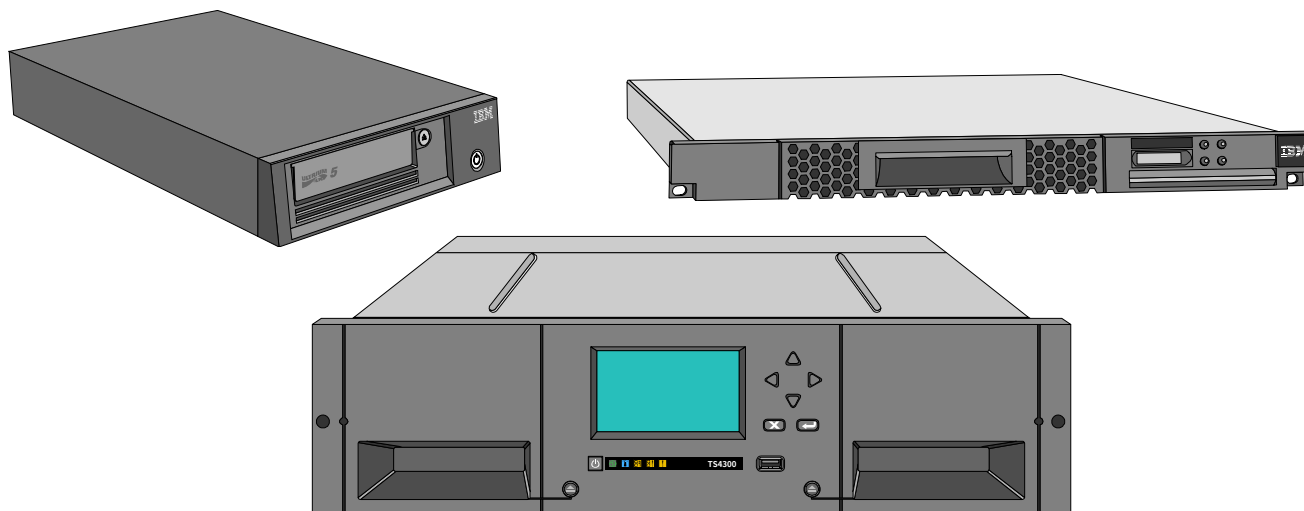


# LenovoTape Device Configuration Guide

## System Guide

October 7, 2025 edition

- The options, support status and prices listed in this catalog are current as of October 7, 2025, and are subject to change without prior notice. The displayed price is the base price for businesses and does not include consumption tax.



### Change information

- We have responded to the announcement of price revisions (price increases) for server and software products (PPR25P02). - The following models have been grayed out as sales activities have ended.

(6160S7E) IBM TS2270 Tape Drive Model (6160) (6171S7R)  
IBM TS2900 Tape Autoloader (LTO7) (6171)

- The IBMTS4300 for Lenovo Tape Library Configuration Guide has been updated to include a 4 8 U compatible product number instead of a 2 1 U.

(Before change) 6 7 4 1 A1F → (After change) 6 7 4 1 B1F

(Before change) 6 7 4 1 A3F → (After change) 6 7 4 1 B3F

(Before change) 0 1 KP930 → (After change) 0 2 JH840

- Updated the "SystemStorageInteroperationCenter (SSIC) Simple Support Checklist." - Revised the price of LenovoServices for TS2270 (6160S7E).

Foundation 3 -year 2 4 x7 (01EG300) (Old price) 2 2 7,500 yen → (New price) 2 7 8,000 yen Foundation 4 -year 2 4 x7 (01EG302) (Old price) 4 6 3,300 yen → (New price) 5 6 5,000 yen Foundation 5 -year 2 4 x7 (01EG304) (Old price) 6 9 9,100 yen → (New price) 8 5 2,000 yen Foundation 1 -year continuous 2 4 x7 (00WX470) (Old price) 1 9 4,600 yen → (New price) 2 9 3,000 yen - The description for the TS4300 has been corrected.

(Before change) Libraries with serial numbers 7 8 0 0 CC4 or earlier... (After change) Libraries with serial numbers 7 8 0 0 K0K or earlier... - Price revisions have been reflected for Lenovo Services for TS2290/TS2900 (LTO9). - TS2290 (6160S9E), TS2900 (LTO9) (6171S9R), and TS4300 LTO9 drives have been added. - Discontinued products have been deleted.

- "■IBM System Storage Interoperation Center (SSIC) Support Verification Guide" and "■SystemStorageInteroperationCenter (SSIC) Simple Support Checklist" has been updated. - Some Lenovo Services price changes (SVP20015) have been addressed.




- The "Service Options" page has been corrected. - The maximum number of cartridges that can be stored in the TS4300 has been corrected from 3 2 to 4 0. Note: For libraries with serial numbers earlier than 7 8 0 0 CC4, if there is only one unit or if there are multiple units,

The bottom of the configuration can have a maximum of 3 2 cables, and a maximum of 2 7 2 cables with 7 units. - The following statement has been added to the TS4300 Fibre Channel (FC) connection: "Connect to the FCHBA via a SAN switch." - The power cable option (46M2593) 1 2 A/ 1 2 5 VC13 to JISC-8303 2 .8m line cord has been added.

- The following products are temporarily available in limited supply (grayed out).  
(01KP956) Ultrium 8 Data Cartridge (1 roll) (01KP955)  
Ultrium 8 Data Cartridge (5-pack) (23K3429) LTO 8 Data Cartridge (5-pack) (other company's product)

## IBM TS2270/TS2280/TS2290 Configuration Guide

### Product Specifications

	TS2270 Tape Drive	TS2280 Tape Drive	TS2290 Tape Drive
Product name			
Product Number	6 1 6 0 5TE	6 1 6 0 5SE	6 1 6 0 5SE
Suggested retail price (excluding tax)	8 3 6,700 yen	1,440,000 yen	1,650,000 yen
Interface	6 Gbps SAS (SFF-8088)		1 2 Gbps SAS (SFF-8644)
Tape Drive Type	LTO Ultrium 7	LTO Ultrium 8	LTO Ultrium 9
Data Cartridge	LTO-5 (Read only) / LTO-6 / LTO-7	LTO-7/LTO-8	LTO-8/LTO-9
Number of Drives	1		
Number of cartridges stored	1		
physical capacity	6 TB (uncompressed) / 1 5 TB (2.5:1 compressed)	1 2 TB (uncompressed) / 3 0 TB (2.5:1 compressed)	1 8 TB (uncompressed) / 4 5 TB (2.5:1 compressed)
Maximum data transfer rate (uncompressed/compressed)	3 0 0 MBps / 7 5 0 MBps	3 0 0 MBps / 7 5 0 MBps	3 0 0 MBps / 7 5 0 MBps
mass	4.3kg		
Dimensions (WxDxH)	2 1 3 mm x 3 3 2 mm x 5 8 mm		
Environmental Response	RoHS compliant		
Rack Mount Kit	option		
Line Current	0 .48A(100Vac)/ 0 .20A(240Vac)		
Power consumption	4 8 W		
power cable	option		
What's in the box	Cleaning cartridge (universal) * Data cartridge not included		
service	Setup Support 9 0 1		
guarantee	Domestic repairs	3 -year parts/ 3 -year next business day on-site repair and warranty service (9 hours x 5 days/CRU)	
	Overseas repairs	none	

\* 1 This is a service that answers technical inquiries regarding installation for three months from the warranty start date. For details, please refer to the following URL: <http://www.lenovo.jp/business/support/server/ss90mail.html>



### About downloading the latest firmware

For the latest firmware downloads, please refer to the following URL: Lenovo Data Center Support - Storage - Tape and Backup

- ▼ TS2270 Tape Drive <https://datacentersupport.lenovo.com/jp/ja/products/storage/tape-and-backup/ts2270/downloads>
- ▼ TS2280 Tape Drive <https://datacentersupport.lenovo.com/jp/ja/products/storage/tape-and-backup/ts2280/downloads>
- ▼ TS2290 Tape Drive <https://datacentersupport.lenovo.com/jp/ja/products/storage/tape-and-backup/ts2290/downloads>

### Support status for each system device

For the latest support information, please refer to the technical support information provided by the SystemStorage Interoperation Center (SSIC) at the following URL.

SSIC: <http://www.ibm.com/systems/support/storage/ssic/>



## TS2270/TS2280/TS2290 Configuration Guide



## ■ Support status for each system device

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<http://www.ibm.com/systems/support/storage/ssic/>

## ● ThinkSystem compatible 1 2 Gb SASHBA

ThinkSystem430-8e SATA/SASHBA 7 Y3TA01090 4 0,000 yen	SFF-8644
ThinkSystem430-16e SATA/SASHBA 7 Y3TA01091 # N/A	SFF-8644
ThinkSystem440-8e SATA/SAS PCIeG4HBA 4 Y3TA78837 8 2,000 yen	SFF-8644
ThinkSystem440-16e SATA/SAS PCIeG4HBA 4 Y3TA09724 7 5,000 yen	SFF-8644

## LTO9

SFF-8644	SFF-8644
0 2 JH830 3 0,000 yen	3 m Mini-SASHD to Mini-SASHD1X cable
0 2 JH831 2 0,000 yen	1.5m Mini-SASHD to Mini-SASHD1X cable

## ● Systemx compatible 1 2 Gb SASHBA


N2225 SATA/SASHBA(PCI-E) 0 0 AE912 4 2,000 yen	SFF-8644
N2226 SATA/SASHBA(PCI-E) 0 0 AE916 1 1 0,000 yen	SFF-8644

## LTO7/LTO8

SFF-8644	SFF-8088
0 0 NV419 2 0,600 yen	4 m HDSAS to Mini-SAS cable
0 0 NV420 4 0,000 yen	3 m Y-SASHD to Mini-SAS cable
1 xSAS host to up to 2 SAS drives	


## 1 2 Gbps SAS (SFF-8644)

## ● TS2290 Configuration Guide


number	Product name			Suggested retail price (excluding tax)	height	Interface
6 1 6 0 S9E	IBM TS2290 Tape Drive Model H9S			1,650,000 yen	2 U	1 2 Gbps SAS
	Maximum capacity (uncompressed/compressed)	1 8 TB/ 4 5 TB	What's in the box	Cleaning cartridge (universal)		
	Transfer speed (uncompressed/compressed)	3 0 0 MBps/ 7 5 0 MBps				
	Standards/Form Factors	LTO9HH	Half height: HH			

## 6 Gbps SAS (SFF-8088)

## ● TS2280 Configuration Guide

number		Product name		Suggested retail price (excluding tax)	height	Interface
6 1 6 0 SBE		IBM TS2280 Tape Drive Model H8S		1,440,000 yen	2 U	6 Gbps SAS
		Maximum capacity (uncompressed/compressed)	1 2 TB/ 3 6 TB	What's in the box	Cleaning cartridge (universal)	
		Transfer speed (uncompressed/compressed)	3 0 0 MBps/ 7 5 0 MBps			
		Standards/Form Factors	LTO8HH			
		Half height: HH				

## ● TS2270 Configuration Guide

number	Product name			Suggested retail price (excluding tax)	height	Interface
6 1 6 0 STE	IBM TS2270 Tape Drive Model (6160)			8 3 6,700 yen	2 U	6 Gbps SAS
	Maximum capacity (uncompressed/compressed)	6 TB / 1 5 TB	What's in the box	Cleaning cartridge (universal)		
	Transfer speed (uncompressed/compressed)	3 0 0 MBps / 7 5 0 MBps				
	Standards/Form Factors	LTO7HH	Half height: HH			

## ■ Common options

## Rackmount Options

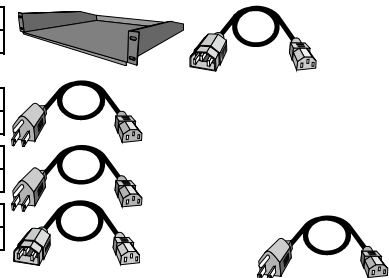
0 0 NV426	6 1 6 0 Rackmount Shelf	3 2,300 yen
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● Fixed shelf for rack storage. One 4.3m IEC320 C14 power cable is included.

## Power Cable Options

\* The tape drive does not come with a power cable.

0 0 NA055	2.8m power cord (100V/ 1 2 A. C13 to JIS C-8303. for Japan)	3,600 yen
1 0 0 V: IEC320 C13-NEMA 5-15P		
4 6 M2593	1 2 A/ 1 2 5 V C13 to JIS C-8303 2.8m line cord	4,200 yen
1 0 0 V: IEC320 C13-NEMA 5-15P		
0 0 NA063	4.3m C13 to C14 Rack Power Cable (10A/ 1 0 0 -250V)	3,600 yen
1 0 0 -200V/PDU: IEC320 C13— IEC320 C14		

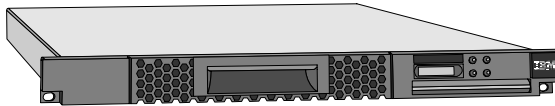


## ■ Data cartridge list

Product Number	Product name	Suggested retail price (excluding tax)	Supported Drive Models
0 0 NA017	Ultrium cleaning cartridge L1UCC	1 0,800 yen	All models
0 0 NA023	Ultrium5 data cartridge 5-pack	5 8,000 yen	TS2250/TS2260/TS2270 (read only)
0 0 KP958	Ultrium 6 data cartridge (1 volume)	1 6,000 yen	TS2260/TS2270
0 0 NA025	Ultrium 6 data cartridge 5-pack	8 0,000 yen	
0 1 KP957	Ultrium 7 data cartridge (1 volume)	3 0,000 yen	TS2270/TS2280
0 0 WF771	Ultrium 7 data cartridge 5-pack	1 5 0,000 yen	
0 1 KP956	Ultrium8 data cartridge (1 volume)	4 8,000 yen	TS2280/TS2290
0 1 KP955	Ultrium 8 Data Cartridge (5-pack)	2 4 0,000 yen	
0 2 JH834	Ultrium9 data cartridge (1 volume)	6 0,000 yen	TS2290
0 2 JH833	Ultrium9 Data Cartridge (5-pack)	3 0 0,000 yen	

# IBM TS2900Tape Autoloader Configuration Guide

## Product Specifications

Product name		TS2900 Tape Autoloader		
				
Product Number		6 1 7 1 S7R	6 1 7 1 S8R	6 1 7 1 S9R
Suggested retail price (excluding tax)		1,180,000 yen	1,560,000 yen	1,600,000 yen
Interface		6 Gbps SAS (SFF-8088)		12 Gbps SAS (SFF-8644)
Tape Drive Type		LTO Ultrium 7	LTO Ultrium 8	LTO Ultrium 9
Data Cartridge		LTO-5 (Read only) / LTO-6 / LTO-7	LTO-7/LTO-8	LTO-8/LTO-9
Number of Drives		1		
Number of cartridges stored		9		
Cartridge capacity (1 cartridge)		6 TB (uncompressed)/ 1.5 TB (2.5:1 compressed)	12 TB (uncompressed)/ 3.0 TB (2.5:1 compressed)	18 TB (uncompressed)/ 4.5 TB (2.5:1 compressed)
Total Physical Capacity		54 TB (uncompressed)/ 13.5 TB (2.5:1 compressed)	108 TB (uncompressed)/ 27.0 TB (2.5:1 compressed)	162 TB (uncompressed)/ 40.5 TB (2.5:1 compressed)
Maximum data transfer rate (uncompressed/compressed)		300 MBps / 750 MBps	300 MBps / 750 MBps	300 MBps / 750 MBps
mass		13 kg		
Dimensions (WxDxH)		445 mm x 847 mm x 43.6mm (1U rack)		
Environmental Response		RoHS compliant		
Rack Mount Kit		option		
Power consumption/input power		110 W/ 0.12 kVA		
power cable		option		
What's in the box		Cleaning cartridge (universal) * Data cartridge not included		
service		Setup Support 9001		
guarantee	Domestic repairs	1-year parts/ 1-year next business day on-site repair and warranty service (9 hours x 5 days/CRU)		
	Overseas repairs	none		

\* 1 This is a service that answers technical inquiries regarding installation for three months from the warranty start date. For details, please refer to the following URL: <http://www.lenovo.com/business/support/server/ss90mail.html>



### About downloading the latest firmware

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▼ Tape Autoloader - TS2900

<https://datacentersupport.lenovo.com/jp/ja/products/storage/tape-and-backup/ts2900/downloads>

### Support status for each system device

For the latest support information, please refer to the technical support information provided by the SystemStorage Interoperation Center (SSIC) at the following URL.

SSIC: <http://www.ibm.com/systems/support/storage/ssic/>

### Compatibility between LTO Ultrium cartridges and LTO tape devices

	LTO Ultrium Data Cartridge/Barcode Label					
	LTO9 (L9)	LTO8 (L8)	LTO7(M8※)	LTO7 (L7)	LTO6 (L6)	LTO5 (L5)
tape drive	xxxxxxL9	xxxxxxL8	xxxxxxM8	xxxxxxL7	xxxxxxL6	xxxxxxL5
LTO9 drive	Read/Write	Read/Write				
LTO8 drive		Read/Write	Read/Write	Read/Write		
LTO7 drive				Read/Write	Read/Write	Read-only

\* By initializing an unused LTO7 cartridge as an M8, you can write up to 9 TB. M8 cartridges can only be read/written by LTO8 drives. The library recognizes cartridges with the barcode label xxxxxxM8. Cartridges initialized with M8 cannot be reverted to L7. TS2900 Tape Library Microcode 0080 and later support M8.



## TS2900 Tape Autoloader Configuration Guide

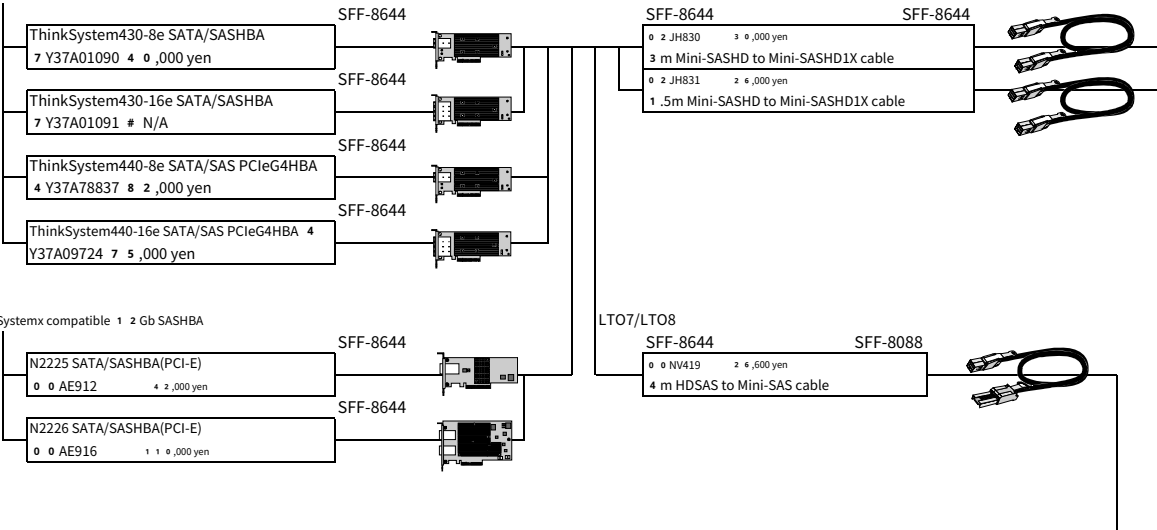


### Support status for each system device

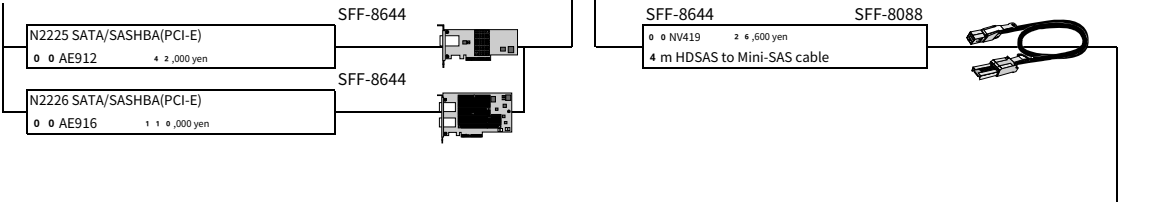
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#### ThinkSystem compatible 1 2 Gb SASHBA



#### Systemx compatible 1 2 Gb SASHBA



### TS2900 Tape Autoloader

#### 1 2 Gbps SAS (SFF-8644)

number	Product name	Suggested retail price (excluding tax)	height	Interface
6 1 7 1 SSR	IBM TS2900 Tape Autoloader (LTO9)	1,600,000 yen	1 U	SAS
	Maximum capacity (uncompressed/compressed)	1 6 2 TB/ 4 0 5 TB	Number of LTO drives	1
	Transfer speed (uncompressed/compressed)	3 0 0 MBps/ 7 5 0 MBps	Maximum number of cartridges that can be installed	* bottles
	Warranty	1-year parts/ 1-year next business day on-site repair and warranty service (9 hours x 5 days/CRU)	Power supply unit	1/2 (standard/maximum)
	* The rack mount kit and power cable are not included with the TS2900 tape unit.			

#### 6 Gbps SAS (SFF-8088)

number	Product name	Suggested retail price (excluding tax)	height	Interface
6 1 7 1 SSR	IBM TS2900 Tape Autoloader (LTO8)	1,560,000 yen	1 U	SAS
	Maximum capacity (uncompressed/compressed)	1 0 8 TB/ 2 7 0 TB	Number of LTO drives	1
	Transfer speed (uncompressed/compressed)	3 0 0 MBps/ 7 5 0 MBps	Maximum number of cartridges that can be installed	* bottles
	Warranty	1-year parts/ 1-year next business day on-site repair and warranty service (9 hours x 5 days/CRU)	Power supply unit	1/2 (standard/maximum)
	* The rack mount kit and power cable are not included with the TS2900 tape unit.			

number	Product name	Suggested retail price (excluding tax)	height	Interface
6 1 7 1 STR	IBM TS2900 Tape Autoloader (with built-in LTO7HHSAS tape drive) (6171)	1,180,000 yen	1 U	SAS
	Maximum capacity (uncompressed/compressed)	5 4 TB/ 1 3 5 TB	Number of LTO drives	1
	Transfer speed (uncompressed/compressed)	3 0 0 MBps/ 7 5 0 MBps	Maximum number of cartridges that can be installed	* bottles
	Warranty	1-year parts/ 1-year next business day on-site repair and warranty service (9 hours x 5 days/CRU)	Power supply unit	1/2 (standard/maximum)
	* The rack mount kit and power cable are not included with the TS2900 tape unit.			

#### TS2900 related options

number	Product name	Suggested retail price (excluding tax)
<b>Rack Mount Kit &amp; Power Cable Option</b>		
0 0 NA013	6 1 7 1 Rackmount Kit Includes rack rails and an IEC320-C13 to C14 power cable. Required for rack mounting.	5 1,500 yen
0 0 NA055	2.8m power cord (100V/ 1 2 A. C13 to JISC-8303. for Japan)	3,600 yen
4 6 M2593	1 2 A/ 1 2 5 VC13 to JISC-8303 2.8m line cord	4,200 yen
<b>Related options</b>		
0 0 NA015	6 1 7 1 Desk Side Cover	4 8,400 yen
0 0 NA019	6 1 7 1 Additional Tape Magazine	8 9,700 yen
0 0 NA011	6 1 7 1 Transparent LTO Encryption	1 6 2,000 yen



### Data cartridge list

Product Number	Product name	Suggested retail price (excluding tax)	Supported Drive Models
0 0 NA017	Ultrium cleaning cartridge L1UCC	1 0,800 yen	All models
0 0 NA023	Ultrium5 data cartridge 5-pack	5 8,000 yen	LTO7 (read only), LTO6, LTO5
0 0 NA025	Ultrium 6 data cartridge 5-pack	8 0,000 yen	LTO7, LTO6
0 0 WF771	Ultrium 7 data cartridge 5-pack	1 5 0,000 yen	LTO8, LTO7
0 2 JH005	LTO7 Type M (M8) unformatted data cartridges, 5-pack	1 5 0,000 yen	LTO9, LTO8
0 1 KP955	Ultrium 8 Data Cartridge (5-pack)	2 4 0,000 yen	LTO9, LTO8
0 2 JH834	Ultrium9 data cartridge (1 volume)	6 0,000 yen	LTO9
0 2 JH833	Ultrium9 Data Cartridge (5-pack)	3 0 0,000 yen	LTO9

\* Each 5-pack of data cartridges comes with a barcode label with a serial number printed on it.

# IBM TS4300 for LenovoTape Library Configuration Guide

Product Specifications

Product name		TS4300 3 U Tape Library Base Unit (Driveless)		TS4300 3 U Tape Library Expansion Unit (Driveless)	
Product Number		6 7 4 1 B1F		6 7 4 1 B3F	
Suggested retail price (excluding tax)		1 ,180,000 yen		1 ,040,000 yen	
Tape Drive Type		LTOUltrium9/LTOUltrium8/LTOUltrium7 (FH/HH)			
Interface		LTO Ultrium9(HH): 2 -port 1 2 Gbps SAS (SFF-8644)			
		LTO Ultrium9 (FH): 2 -port 1 2 Gbps SAS (SFF-8644)			
		LTOUltrium8(HH)/LTOUltrium7(HH): 2 -port 6 Gbps SAS (SFF-8088)			
		LTO Ultrium9(HH)/LTO Ultrium8(HH)/LTO Ultrium7(HH): 1 port 8 Gbps FC (Short Wave, LC connector)			
		LTO Ultrium9(FH)/LTO Ultrium8(FH)/LTO Ultrium7(FH): 2 -port 8 Gbps FC (Short Wave, LC connector)			
Maximum number of drives installed		(Per unit) Full height (FH) x 1 + Half height (HH) x 1 or Half height (HH) x 3 (Maximum 1 6 units [basic + 1 5 x expansion]) Full height (FH) x 1 6 + Half height (HH) x 1 6 or Half height (HH) x 4 8			
Maximum number of cartridges stored		(per unit) 4 0 pieces / (maximum 1 6 units) 6 4 0 . . Book			
Cartridge capacity (1 cartridge)		LTO Ultrium 9 (L9): 1 8 TB (uncompressed) / 4 5 TB (2.5:1 compressed) LTO Ultrium 8 (L8): 1 2 TB (uncompressed) / 3 0 TB (2.5:1 compressed) LTO Ultrium 7 (M8 - ): 9 TB (uncompressed) / 2 2 .5TB (2.5:1 compressed) LTO Ultrium 7 (L7): 6 TB (uncompressed) / 1 5 TB (2.5:1 compressed)			
Total physical capacity (uncompressed) (1 unit)/(Maximum 1 6 units)		LTO Ultrium 9 (L9): 6 8 0 TB/(Max 1 6 units) 1 0 .88PB LTO Ultrium 8 (L8): 4 8 0 TB/(Max 1 6 units) 7 .68PB LTO Ultrium 7 (M8 - ): 3 6 0 TB/(Max 1 6 units) 5 .76PB LTO Ultrium 7 (L7): 2 4 0 TB/(Max 1 6 units) 3 .84PB			
Maximum data transfer rate (uncompressed/compressed)		Maximum transfer speed for each drive LTOUltrium9(FH): 4 0 0 MBps LTOUltrium8(FH): 3 6 0 MBps LTOUltrium8(HH)/LTOUltrium7: 3 0 0 MBps			
mass		2 1 kg		1 3 kg	
Dimensions (WxDxH)		4 4 6 mmX 8 7 3 mmX 1 3 3 mm			
Environmental Response		RoHS compliant			
Rack Mount Kit		option			
Power consumption		3 5 0 W			
power cable		option			
included items (initial configuration)		First power supply, barcode reader, Right cartridge magazine, left cartridge magazine, Top cover, bottom cover, documentation pack		Right cartridge magazine, left cartridge magazine, Expansion connection cable, documentation pack	
service		Setup Support 9 0 3			
guarantee	Domestic repairs	3 -year parts/ 3 -year next business day repair/warranty service (9 hours x 5 days/CRU)			
	Overseas repairs	none			

- \* 1 Starting with firmware 1.6.1.0, up to 1 6 units (48U) are supported. Downgrades are not possible.
- \* 2 By formatting unused LTO7 cartridges as M8, you can write up to 9 TB of data. M8 cartridges can only be read/written by LTO8 drives. The library recognizes them as barcode label xxxxxxM8. Cartridges formatted as M8 cannot be converted back to L7.
- \* 3 This is a service that answers technical inquiries regarding installation for three months from the warranty start date. For details, please refer to the following URL. <http://www.lenovo.com/business/support/server/ss90mail.html>



## About downloading the latest firmware

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▼ Tape Library - TS4300

<https://datacentersupport.lenovo.com/jp/ja/products/storage/tape-and-backup/ts4300-tape-library-for-lenovo/6741>

## Support status for each system device

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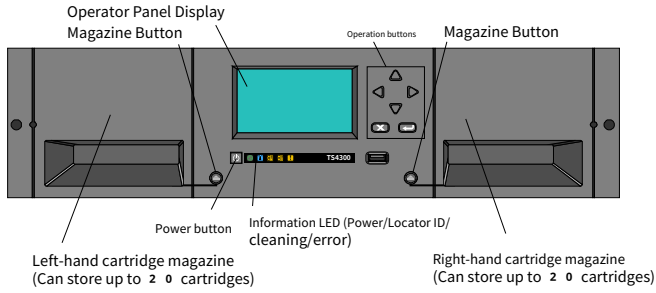
SSIC: <http://www.ibm.com/systems/support/storage/ssic/>



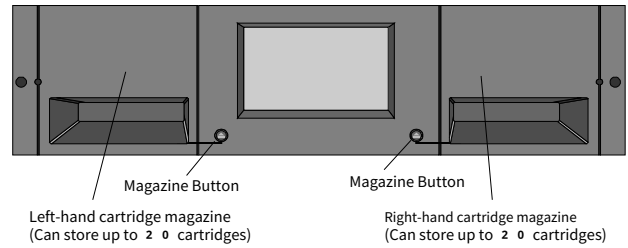
# TS4300 Tape Library Configuration Guide

## ● Front interface

(6741B1F) IBM TS43003U Tape Library Base Unit

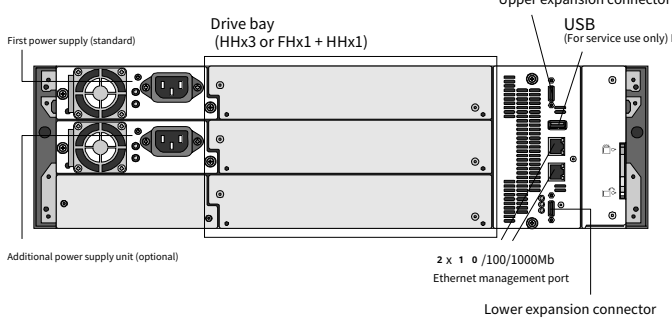


(6741B3F) IBM TS43003U Tape Library Expansion Unit

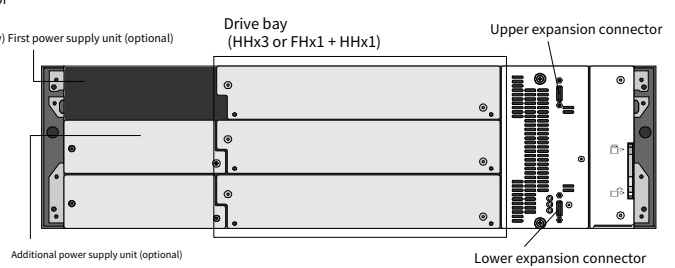


## ● Rear interface

(6741B1F) IBM TS43003U Tape Library Base Unit

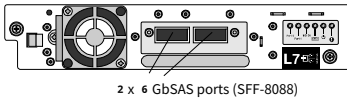


(6741B3F) IBM TS43003U Tape Library Expansion Unit

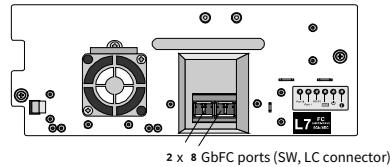


## ● Each drive unit

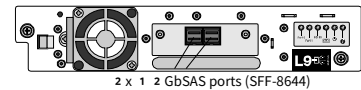
(01KP937) LTO7 SAS drive (half height)  
(01KP953) LTO8 SAS drive (half height)



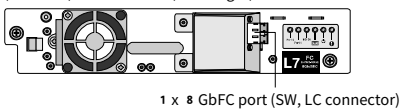
(01KP938) LTO7FC drive (full height)  
(01KP954) LTO8FC drive (full height)  
(02JH837) LTO9FC drive (full height)



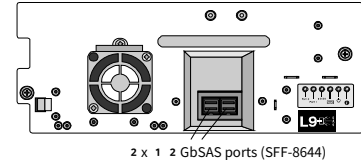
(02JH836) LTO9 SAS drive (half height)



(01KP936) LTO7FC drive (half height)  
(01KP952) LTO8FC drive (half height)

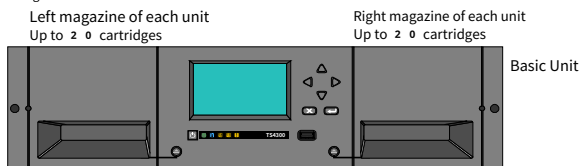


(02JH838) LTO9 SAS drive (full height)



## ■ Library configuration

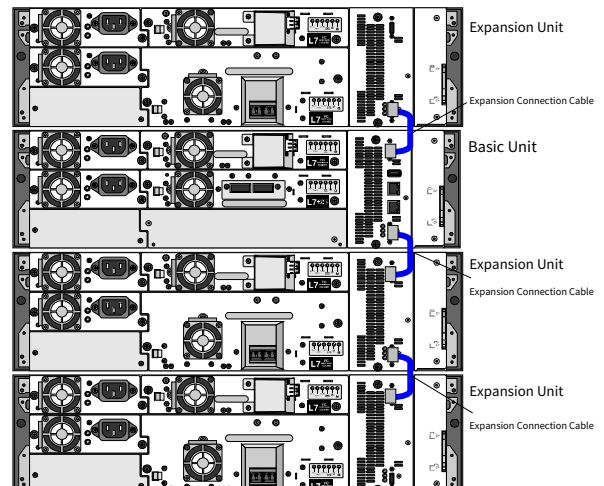
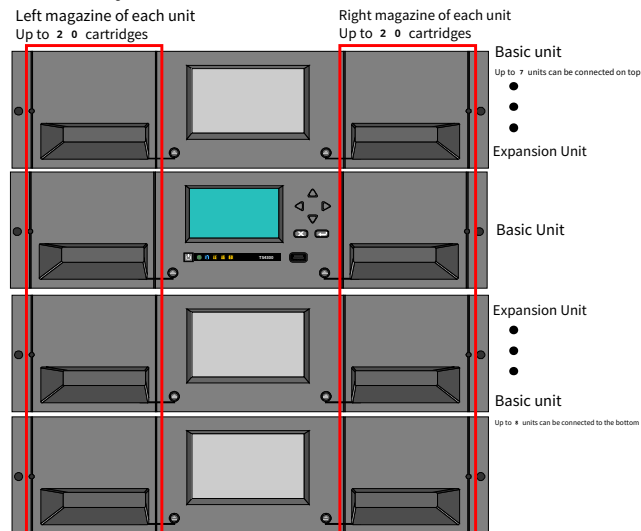
Configuration of one basic unit




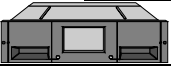
Magazine slot number

Left magazine					LTO drive	Right magazine				
5	1	0	1	5		3	0	3	5	4
4	9	1	4	1		2	9	3	4	3
3	8	1	3	1		2	8	3	3	3
2	7	1	2	1		2	7	3	2	3
1	6	1	1	1		2	6	3	1	3
front						front				
Back						Back				

Multi-tiered unit configuration



## ● TS4300 Tape Library

number	Product name	Suggested retail price (excluding tax)	height	Power supply unit
6 7 4 1 B1F	IBMTS4300 3 U Tape Library Base Unit (Maximum 4 8 U)	1,180,000 yen	3 U	1 /2 (standard/maximum)
	Number of Drives	Up to 3 HH units	Number of magazines	2 /2(Standard/Max)
		Up to 1 FH unit	Maximum number that can be installed	4 8 bottles
		Up to 1 HH+1 FH		
Rackmount Kit power cable option				
Functionality expansion options				
0 1 KP984	TS4300 Path Failover	6 4 2,200 yen		
By applying TS4300 Path Failover (01KP984), you can enable the path failover and load balancing functions. There are two types of path failover functions: Control Path Failover (CPF) and Data Path Failover (DPF).				
0 1 KP985	TS4300 LTO Library Encryption Management	7 1 2,500 yen		
License key to enable encryption for the TS4300 tape library * Depending on your key management method, you may need to install IBM Security Key Lifecycle Manager (SKLM) separately.				
Up to 1 5 units in total can be connected: 7 units on top of the basic unit and 8 units on the bottom.				
number	Product name	Suggested retail price (excluding tax)	height	Power supply unit
6 7 4 1 B3F	IBMTS4300 3 U Tape Library Expansion Unit (Maximum 4 8 U)	1,040,000 yen	3 U	0 /2(Standard/Max)
	Number of Drives	Up to 3 HH units	Number of magazines	2 /2(Standard/Max)
		Up to 1 FH unit	Maximum number that can be installed	4 8 bottles
		Up to 1 HH+1 FH		
Rackmount Kit power cable option				

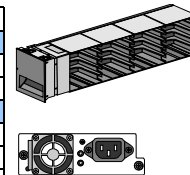
### Drive Options

number	Product name	Suggested retail price (excluding tax)	Maximum number of devices
Half-height (HH) 1 2 GbSAS drive			
0 2 JH836	LTO9 SAS drive (half height)	1,300,000 yen	3
Full-height (FH) 1 2 GbSAS drive			
0 2 JH838	LTO9 SAS drive (full height)	1,500,000 yen	1
Half-height (HH) 6 GbSAS drive			
0 1 KP937	LTO7 SAS drive (half height)	1,116,000 yen	3
0 1 KP953	LTO8 SAS drive (half height)	1,205,000 yen	3
Half-height (HH) 8 GbFC drive			
0 1 KP936	LTO7 Fibre Channel drive (half height)	1,164,000 yen	3
0 1 KP952	LTO8 Fibre Channel drive (half height)	1,256,000 yen	3
Full-height (FH) 8 GbFC drive			
0 1 KP938	LTO7 Fibre Channel Drive (Full Height)	1,599,000 yen	1
0 1 KP954	LTO8 Fibre Channel drive (full height)	1,727,000 yen	1
0 2 JH837	LTO9 Fibre Channel drive (full height)	1,800,000 yen	1



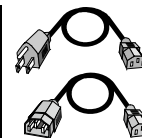
### Additional options

number	Product name	Suggested retail price (excluding tax)
Spare 2 0 -cartridge magazine		
0 1 KP932	TS4300 Left Cartridge Magazine	1 1 1,200 yen
0 1 KP931	TS4300 Right Cartridge Magazine	1 1 1,200 yen
Redundant Power Supply Option * Power cable is not included.		
0 1 KP928	TS4300 first power supply	1 7 2,900 yen
● First power supply unit for expansion unit. Standard equipment for the base unit.		
0 1 KP927	TS4300 additional power supply	1 7 2,900 yen
● Additional power supply mechanism for base unit and expansion unit.		
Rackmount Options * Power cable is not included.		
0 2 JH840	Rack Mount Kit (for TS4300)	8 0,000 yen
● Rack mount kit for base and expansion units. Fits flange distances from 5 9 .4cm to 8 7 .1cm.		



### Power Cable Options

number	Product name	Suggested retail price (excluding tax)	Maximum required number
1 0 0 V: IEC320C13-NEMA5-15P			
0 0 NA055	2 .8m power cord (100V/ 1 2 A. C13 to JISC-8303. for Japan)	3,600 yen	2
4 6 M2593	1 2 A/ 1 2 5 VC13 to JISC-8303 2 .8m line cord	4,200 yen	2
1 0 0 -200V/PDU: IEC320C13-IEC320C14			
0 0 NA063	4 .3m C13 to C14 Rack Power Cable (10A/ 1 0 0 -250V)	3,600 yen	2



## ■ Data cartridge list

Product Number	Product name	Suggested retail price (excluding tax)	Supported Drive Models
0 0 NA017	Ultrium cleaning cartridge L1UCC	1 0,800 yen	All models
0 0 NA025	Ultrium 6 data cartridge 5 -pack	8 0,000 yen	LTO7, LTO6 *
0 0 WF771	Ultrium 7 data cartridge 5 -pack	1 5 0,000 yen	LTO8, LTO7 *
0 2 JH005	LTO7 Type M (M8) unformatted data cartridges, 5 -pack	1 5 0,000 yen	LTO9, LTO8 *
0 1 KP955	Ultrium 8 Data Cartridge (5-pack)	2 4 0,000 yen	LTO9, LTO8 *
0 2 JH834	Ultrium9 data cartridge (1 volume)	6 0,000 yen	LTO9 *
0 2 JH833	Ultrium9 Data Cartridge (5-pack)	3 0 0,000 yen	LTO9 *

\* Each 5 -pack of data cartridges comes with a barcode label with a serial number printed on it.

### ■ Compatibility between LTO Ultrium cartridges and LTO tape devices

tape drive	LTO Ultrium Data Cartridge/Barcode Label					
	LTO9 (L9)	LTO8 (L8)	LTO7(M8※)	LTO7 (L7)	LTO6 (L6)	LTO5 (L5)
LTO9 drive	xxxxxxL9	xxxxxxL8	xxxxxxM8	xxxxxxL7	xxxxxxL6	xxxxxxL5
LTO8 drive	Read/Write	Read/Write	Read/Write	Read/Write		
LTO7 drive			Read/Write	Read/Write	Read/Write	Read-only

\* By initializing an unused LTO7 cartridge as an M8, you can write up to 9 TB. M8 cartridges can only be read/written by LTO8 drives. The library will recognize the cartridge as barcode label xxxxxxM8. Cartridges initialized with M8 cannot be changed back to L7.



## ■ SAS connection

## ● ThinkSystem compatible 1 2 Gb SASB/A

ThinkSystem430-8e SATA/SASHBA 7 Y3TA01090 4 0,000 yen	SFF-8644
ThinkSystem430-16e SATA/SASHBA 7 Y3TA01091 # N/A	SFF-8644
ThinkSystem440-8e SATA/SAS PCIeG4HBA 4 Y3TA78837 8 2,000 yen	SFF-8644
ThinkSystem440-16e SATA/SAS PCIeG4HBA 4 Y3TA09724 7 5,000 yen	SFF-8644

## LTO9

SFF-8644	SFF-8644
0 2 JH830 3 6,000 yen	
3 m Mini-SASHD to Mini-SASHD1X cable	
0 2 JH831 2 6,000 yen	
1 .5m Mini-SASHD to Mini-SASHD1X cable	
0 2 JH832 3 2,000 yen	
3 m Mini-SASHD to Mini-SASHD 2 X (Y-Type) Cable, 1 x SAS Host to up to 2 SAS Drives	

## ● Systemx compatible 1 2 Gb SASB/A

N2225 SATA/SASHBA(PCI-E) 0 0 AE912 4 2,000 yen	SFF-8644
N2226 SATA/SASHBA(PCI-E) 0 0 AE916 1 1 0,000 yen	SFF-8644

## LTO7/LTO8

SFF-8644	SFF-8088
0 0 NV419 2 4,600 yen	
4 m HDSAS to Mini-SAS cable	
0 0 NV420 4 8,000 yen	
3 m Y-SASHD to Mini-SAS Cable, 1 x SAS Host to up to 2 SAS Drives	

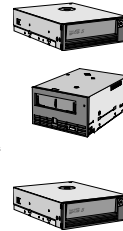
## ● TS4300 drive option

## 1 2 Gbps SAS (SFF-8644)

number	Product name	Suggested retail price (excluding tax)	Maximum number of devices
<b>Half-height (HH) 1 2 GbSAS drive</b>			
0 2 JH836	LTO9 SAS drive (half height)	1,300,000 yen	3
<b>Full-height (FH) 1 2 GbSAS drive</b>			
0 2 JH838	LTO9 SAS drive (full height)	1,500,000 yen	1

## 6 Gbps SAS (SFF-8088)

number	Product name	Suggested retail price (excluding tax)	Maximum number of devices
<b>Half-height (HH) 6 GbSAS drive</b>			
0 1 KP937	LTO7 SAS drive (half height)	1,116,000 yen	3
0 1 KP953	LTO8 SAS drive (half height)	1,205,000 yen	3



## ■ Fibre Channel (FC) connection

## ● ThinkSystem compatible FCHBA

7 ZTTA00517	Emulex LPe32000-M2-L PCIe 3 2 Gb 1 -Port SFP+ FC Adapter	2 2 0,000 yen
7 ZTTA00519	Emulex LPe32002-M2-L PCIe 3 2 Gb 2 -Port SFP+ FC Adapter	3 5 6,000 yen
7 ZTTA00516	QLogic QLE2740 PCIe 3 2 Gb 1 -Port SFP+ FC Adapter	2 4 8,000 yen
7 ZTTA00518	QLogic QLE2742 PCIe 3 2 Gb 2 -Port SFP+ FC Adapter	3 9 8,000 yen

## ● ThinkSystem/Systemx compatible FCHBA

0 1 CV830	Emulex 1 6 Gb Gen6 FC Single Port HBA	1 1 4,000 yen
0 1 CV840	Emulex 1 6 Gb Gen6 FC Dual Port HBA	1 7 8,000 yen
8 1 Y1655	Emulex 1 6 Gb FC Single Port HBA (PCI-E)	2 4 3,200 yen
8 1 Y1662	Emulex 1 6 Gb FC Dual Port HBA (PCI-E)	3 5 3,400 yen
0 1 CV750	QLogic Enhanced G5 1 6 Gb FC Single Port HBA	1 2 8,000 yen
0 1 CV760	QLogic Enhanced G5 1 6 Gb FC Dual Port HBA	1 9 8,000 yen
0 0 Y3337	QLogic 1 6 Gb FC Single Port HBA (PCI-E)	2 5 6,000 yen
0 0 Y3341	QLogic 1 6 Gb FC Dual Port HBA (PCI-E)	3 7 2,000 yen
4 2 D0485	Emulex 8 Gb Single Port FC HBA (PCI-E)	1 4 1,600 yen
4 2 D0494	Emulex 8 Gb Dual Port FC HBA (PCI-E)	2 1 8,500 yen
4 2 D0501	QLogic 8 Gb Fibre Channel Single Port HBA (PCI-E)	1 4 9,000 yen
4 2 D0510	QLogic 8 Gb Fibre Channel Dual Port HBA (PCI-E)	2 3 0,000 yen

## ● ThinkServer compatible FCHBA

4 XB0F28653	ThinkServer LPe16000B 1 Port 1 6 Gb FCHBA by Emulex	2 1 6,000 yen
4 XB0F28705	ThinkServer LPe16002B-M6-L PCIe 1 6 Gb 2 Port FCHBA by Emulex	3 3 4,000 yen
0 C19482	ThinkServer QLE2562 Dual Port 8 Gb FCHBA by QLogic	1 6 0,000 yen
4 XB0F28704	ThinkServer LPe16002B-M8-L PCIe 8 Gb 2 Port FCHBA by Emulex	1 9 8,000 yen

## ● FCSAN switch

3 8 7 3 AR3	B300 SAN Switch [8 ports enabled/ 8 x8 8 Gb SWSFP+ installed]	7 2 6,000 yen
3 8 7 3 AR4	B6505 SAN Switch [12 enabled ports/ 1 2 8 Gb SWSFP+ ports installed]	1,307,000 yen
3 8 7 3 BR2	B6510 SAN Switch [24 enabled ports/ 2 4 8 Gb SWSFP+ installed]	3,690,000 yen
3 8 7 3 AR5	B6505 SAN Switch [12 enabled ports/ 1 2 1 6 Gb SW SFP+ cards installed] (3-year warranty)	1,487,000 yen
3 8 7 3 BR3	B6510 SAN Switch [24 enabled ports/ 2 4 x16Gb SW SFP+ installed] (3-year warranty)	4,050,000 yen

## ● FlexSystem compatible FCHBA

6 9 Y1938	FC3172 2 -port 8 Gb FC adapter	1 1 6,000 yen
9 5 Y2386	Flex SystemFC5052 2 -port 1 6 Gb FC Adapter	1 7 8,700 yen
9 5 Y2391	Flex SystemFC5054 4 -port 1 6 Gb FC Adapter	2 7 4,900 yen

## ● FlexSystem compatible FCSAN switch

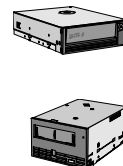
6 9 Y1930	FC3171 8 Gb SAN Switch	1,350,000 yen
8 8 Y6374	FC5022 1 6 Gb SAN Scalable Switch	1,350,000 yen
0 0 Y3324	FC5022 2 4 -port 1 6 Gb SAN Scalable Switch	1,770,000 yen
9 0 Y9356	FC5022 2 4 -port 1 6 Gb ESB SAN Scalable Switch	2,390,000 yen
6 9 Y1934	FC3171 8 Gb SAN Pass-Through	8 1 9,000 yen



LC	LC
0 1 KP929 1 1,400 yen	
1 0 m LC-LC Fibre Channel Cable	

## ● TS4300 drive option

number	Product name	Suggested retail price (excluding tax)	Maximum number of devices
<b>Half-height (HH) 8 GbFC drive</b>			
0 1 KP936	LTO7 Fibre Channel drive (half height)	1,164,000 yen	3
0 1 KP952	LTO8 Fibre Channel drive (half height)	1,256,000 yen	3
0 2 JH835	LTO9 Fibre Channel drive (half height)	1,600,000 yen	3
<b>Full-height (FH) 8 GbFC drive</b>			
0 1 KP938	LTO7 Fibre Channel Drive (Full Height)	1,599,000 yen	1
0 1 KP954	LTO8 Fibre Channel drive (full height)	1,727,000 yen	1
0 2 JH837	LTO9 Fibre Channel drive (full height)	1,800,000 yen	1



# ■ IBM System Storage Interoperation Center (SSIC) Support Verification Guide

## ■ How to check compatibility between IBM OEM LTO tape devices and Lenovo servers

As of October 7, 2025

Select the desired storage version from SSIC and download the Excel file (compressed in ZIP format) from Export Selected Storage Version (xls) (link). You can check the support for each OS/HBA/device driver/firmware in the downloaded Excel file (compressed in ZIP format).



The information posted on SSIC is constantly being updated, so please be sure to check the latest information.

## How to obtain the IBM System Storage Interoperation Excel file for each Storage Version

IBM System Storage Interoperation Center (SSIC) <http://www.ibm.com/systems/support/storage/ssic/interoperability.wss>

① Select Storage Family



② Select Storage Model



Example: To check support for TS2260 [ThinkSystemSR650 + 4 3 0 -8e + TS2260 (Windows Server 2 0 1 6)]

Select IBM System Storage LTO Ultra Tape

Select TS2260 with Ultrium6 HHDrives

Please check the latest microcode version with Data Center Support in advance.

<https://datacentersupport.lenovo.com/jp/ja>

Enter "TS2260" in the Search for Products box

Drivers and Software

Software and Utilities

LTO6 Tape Drive Microcode [H991 HH](#) for TS2260

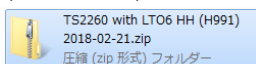
③ Select Storage Version



Select TS2260 with LTO6HH (H991)

④ Click Export Selected Storage Version to download the Excel file (compressed in ZIP format).

By selecting ①/②/③, you can download an Excel file (compressed in ZIP format) of the System Storage Interoperation for each platform from Export Selected Storage Version (xls).



Unzip the downloaded ZIP file, open the Excel file, and check the Notes in the desired Platform sheet and at the bottom.

Points to check in Excel files

This lists the adapters supported by this OS.

If there is a note, please check the footnote at the bottom.

Server	Note	OS	Kernel	Note	Adapter	Driver	Firmware	Note	Features	Version	Note
ALL x86_64 Compatible Servers		Microsoft Windows Server 2016		1, 2, 3	Broadcom 9212-414e	2.00.55.84	16.00.00.00	4	IBM ISV Support	5	5
					Broadcom 9300-414e	2.50.75.0	15.00.00.00	4	IBM Support for Tape Systems	6	6
					Broadcom 9300-8e	2.50.75.0	15.00.00.00	4	IBM Tape Feature	7	7
					Broadcom 9400-16e	2.50.75.0	15.00.00.00	4			
					Broadcom 9400-16e	2.50.75.0	3.125.11.00	4			
					Broadcom 9400-8e	2.50.75.0	15.00.00.00	4			
					Broadcom 9400-8e	2.50.75.0	3.125.11.00	4			
					LSI 3801E	2.00.55.84	16.00.00.00	4			
					LSI 9200-8e	2.00.55.84	16.00.00.00	4			
					LSI 9201-16e	2.00.55.84	16.00.00.00	4			
					LSI 9205-8e	2.00.55.84	16.00.00.00	4			

ThinkSystem,  
Systemx,  
Includes ThinkServer

For Lenovo servers, the Platform sheet is "x86&x86\_64SAS" Please check.

The adapter name differs from the Lenovo product name, so please check the supported HBA in the compatibility table below.

ThinkSystem	SSIC
4 3 0 -8e SAS/SATAHBA(7Y37A01090)	Broadcom9400-8e
4 3 0 -16e SAS/SATAHBA(7Y37A01091)	Broadcom9400-16e
Systemx	
N2125 SAS/SATAHBA(PCI-E)(46C9010)	LSI 9 2 0 5 -8e
N2225 SAS/SATAHBA(PCI-E)(00AE912)	Broadcom9300-8e/IBMN2225 (P/N 0 0 AE912)
N2226 SAS/SATAHBA(PCI-E)(00AE916)	Broadcom9300-16e/IBMN2226 (P/N 0 0 AE916)
ThinkServer	
ThinkServer 9 3 0 0 -8e(4XB0F28703)	Broadcom9300-8e

ThinkSystemSR650 + 4 3 0 -8e + TS2260 (Windows Server 2 0 1 6) is a certified configuration by SSIC.

Adapter compatibility table

## ■ SAS Interface

Product Number	Product name	SSIC listed adapter
<b>ThinkSystem Compatible HBAs</b>		
7 Y37A01090	ThinkSystem430-8e SATA/SASHBA	Broadcom9400-8e
7 Y37A01091	ThinkSystem430-16e SATA/SASHBA	Broadcom9400-16e
4 Y37A78837	ThinkSystem440-8e SATA/SAS PCIeG4HBA	Broadcom9500-8e
4 Y37A09724	ThinkSystem440-16e SATA/SAS PCIeG4HBA	Broadcom9500-16e
<b>Systemx compatible HBA</b>		
4 6 C9010	N2125 SATA/SASHBA(PCI-E)	LSI 9 2 0 5 -8e
0 0 AE912	N2225 SATA/SASHBA(PCI-E)	Broadcom9300-8e
0 0 AE916	N2226 SATA/SASHBA(PCI-E)	Broadcom9300-16e
<b>ThinkServer compatible HBA</b>		
4 XB0F28703	ThinkServer 9 3 0 0 -8e PCIe 1 2 Gb 8 Port External SAS Adapter by LSI	Broadcom9300-8e

## ■ FibreChannel Interface

Product Number	Product name	SSIC listed adapter
<b>ThinkSystem compatible 3 2 GbFCHBA</b>		
4 XC7A76498	Emulex LPe35000 3 2 Gb 1 -Port FC Adapter V2	Emulex LPe35000
4 XC7A76525	Emulex LPe35002 3 2 Gb 2 -Port FC Adapter V2	Emulex LPe35002
4 XC7A08250	Emulex LPe35000 3 2 Gb 1 -Port PCIe FC Adapter	Emulex LPe35000
4 XC7A08251	Emulex LPe35002 3 2 Gb 2 -Port PCIe FC Adapter	Emulex LPe35002
7 ZT7A00517	Emulex LPe32000-M2-L PCIe 3 2 Gb 1 -Port SFP+ FC Adapter	Emulex LPe32000
7 ZT7A00519	Emulex LPe32002-M2-L PCIe 3 2 Gb 2 -Port SFP+ FC Adapter	Emulex LPe32002
7 ZT7A00516	QLogic QLE2740 PCIe 3 2 Gb 1 -Port SFP+ FC Adapter	QLogic QLE2740
7 ZT7A00518	QLogic QLE2742 PCIe 3 2 Gb 2 -Port SFP+ FC Adapter	QLogic QLE2742
<b>ThinkSystem/Systemx compatible 1 6 GbFCHBA</b>		
0 1 CV830	Emulex 1 6 GbGen6 FC Single Port HBA	Emulex LPe31000
0 1 CV840	Emulex 1 6 GbGen6 FC Dual Port HBA	Emulex LPe31002
8 1 Y1655	Emulex 1 6 Gb FC Single Port HBA (PCI-E)	Emulex LPe16000
8 1 Y1662	Emulex 1 6 Gb FC Dual Port HBA (PCI-E)	Emulex LPe16002
0 1 CV750	QLogic EnhancedG5 1 6 Gb FC Single Port HBA	QLogic QLE2690
0 1 CV760	QLogic Enhanced G5 1 6 Gb FC Dual Port HBA	QLogic QLE2692
0 0 Y3337	QLogic 1 6 Gb FC Single Port HBA (PCI-E)	QLogic QLE2660
0 0 Y3341	QLogic 1 6 Gb FC Dual Port HBA (PCI-E)	QLogic QLE2662
<b>Systemx compatible 8 Gb FCHBA</b>		
4 2 D0485	Emulex 8 Gb Single Port FCHBA (PCI-E)	Emulex LPe12000
4 2 D0494	Emulex 8 Gb Dual Port FCHBA (PCI-E)	Emulex LPe12002
4 2 D0501	QLogic 8 Gb Fibre Channel Single Port HBA (PCI-E)	QLogic QLE2560
4 2 D0510	QLogic 8 Gb Fibre Channel Dual Port HBA (PCI-E)	QLogic QLE2562
<b>ThinkServer compatible 1 6 GbFCHBA</b>		
4 XB0F28653	ThinkServer LPe16000B 1 Port 1 6 Gb FCHBAby Emulex	Emulex LPe16000
4 XB0F28705	ThinkServer LPe16002B-M6-L PCIe 1 6 Gb 2 Port FCHBAby Emulex	Emulex LPe16002
<b>ThinkServer compatible 8 GbFCHBA</b>		
0 C19482	ThinkServer QLE2562 Dual Port 8 Gb FCHBA by QLogic	QLogic QLE2562
4 XB0F28704	ThinkServer LPe16002B-M8-L PCIe 8 Gb 2 Port FCHBAby Emulex	Emulex LPe16002
<b>SAN Switch</b>		
6 4 1 5 -xxx	ThinkSystemDB620S	Brocade G620
6 5 5 9 -xxx	ThinkSystemDB610S	Brocade G610
3 8 7 3 AR1	Brocade 3 0 0 FCSAN Switch	Brocade 3 0 0
3 8 7 3 AR2	Brocade 6 5 0 5 FCSAN Switch	Brocade 6 5 0 5
3 8 7 3 BR1	Brocade 6 5 1 0 FCSAN Switch	Brocade 6 5 1 0

If your proposed configuration is not listed in SSIC, you will need to apply for SCORE/RPQ. For details, please contact your Lenovo sales representative.

## SystemStorage Interoperation Center (SSIC) Simple Support Checklist

The compatibility table below lists common configurations based on searches for specific product versions from the SystemStorage Interoperation Center (SSIC) information as of August 4, 2023. For all other combinations and the latest information, please contact SSIC.

<http://www.ibm.com/systems/support/storage/ssic/>

### ● SAS interface

SSIC Storage Version:	HBA	Microsoft Windows Server 2016	Microsoft Windows Server 2019	Microsoft Windows Server 2022	RedHat Enterprise Linux 7.9	RedHat Enterprise Linux 8.6	RedHat Enterprise Linux 8.8	RedHat Enterprise Linux 9.2	SUSE Linux Enterprise Server 12 SP5	SUSE Linux Enterprise Server 15 SP4
TS2270 with LTO7HH (P381)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓
TS2280 with LTO8HH (P381)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓
TS2290 with LTO9HH (PA61)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓
TS2900 (0131) with LTO7HH (P381)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓
TS2900 (0131) with LTO8HH (P381)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓
TS2900 (0131) with LTO9HH (PA61)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓
TS4300 (1600) with LTO7HH (P381)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓
TS4300 (1600) with LTO8HH (P381)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓
TS4300 (1600) with LTO9 (PA60)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓
TS4300 (1600) with LTO9HH (PA61)	430-16e(7Y37A01091)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	430-8e(7Y37A01090)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-16e(4Y37A09724)	✓	✓	✓	✓	✓	✓	✓	✓	✓
	440-8e(4Y37A78837)	✓	✓	✓	✓	✓	✓	✓	✓	✓

## ● Fibre Channel interface

SSIC Storage Version:	SAN Switch	HBA	Microsoft Windows Server 2 0 1 6	Microsoft Windows Server 2 0 1 9	Microsoft Windows Server 2 0 2 2	RedHat Enterprise Linux 7.9	RedHat Enterprise Linux 8.8	RedHat Enterprise Linux 9.2	SUSE Linux Enterprise Server 1 2 SP5	SUSE Linux Enterprise Server 1 5 SP4
TS4300 (1600) with LTO7 (P380)	DB610S(6559) DB620S(6415)	Emulex 1 6 GbG6 1 port FC(01CV830)	✓	✓	✓	✓	✓	✓	✓	✓
		Emulex 1 6 GbG6 2 port FC(01CV840)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2740 3 2 Gb 1 port FC(7ZT7A00516)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2742 3 2 Gb 2 port FC(7ZT7A00518)	✓	✓	✓	✓	✓	✓	✓	✓
	direct • attach	QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
TS4300 (1600) with LTO7HH (P381)	DB610S(6559) DB620S(6415)	Emulex 1 6 GbG6 1 port FC(01CV830)	✓	✓	✓	✓	✓	✓	✓	✓
		Emulex 1 6 GbG6 2 port FC(01CV840)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2740 3 2 Gb 1 port FC(7ZT7A00516)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2742 3 2 Gb 2 port FC(7ZT7A00518)	✓	✓	✓	✓	✓	✓	✓	✓
	direct • attach	QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
TS4300 (1600) with LTO8 (P380)	DB610S(6559) DB620S(6415)	Emulex 1 6 GbG6 1 port FC(01CV830)	✓	✓	✓	✓	✓	✓	✓	✓
		Emulex 1 6 GbG6 2 port FC(01CV840)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2740 3 2 Gb 1 port FC(7ZT7A00516)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2742 3 2 Gb 2 port FC(7ZT7A00518)	✓	✓	✓	✓	✓	✓	✓	✓
	direct • attach	QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
TS4300 (1600) with LTO8HH (P381)	DB610S(6559) DB620S(6415)	Emulex 1 6 GbG6 1 port FC(01CV830)	✓	✓	✓	✓	✓	✓	✓	✓
		Emulex 1 6 GbG6 2 port FC(01CV840)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2740 3 2 Gb 1 port FC(7ZT7A00516)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2742 3 2 Gb 2 port FC(7ZT7A00518)	✓	✓	✓	✓	✓	✓	✓	✓
	direct • attach	QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
TS4300 (1600) with LTO9 (PA60)	DB610S(6559) DB620S(6415)	Emulex 1 6 GbG6 1 port FC(01CV830)	✓	✓	✓	✓	✓	✓	✓	✓
		Emulex 1 6 GbG6 2 port FC(01CV840)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2740 3 2 Gb 1 port FC(7ZT7A00516)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2742 3 2 Gb 2 port FC(7ZT7A00518)	✓	✓	✓	✓	✓	✓	✓	✓
	direct • attach	QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
TS4300 (1600) with LTO9HH (PA61)	DB610S(6559) DB620S(6415)	Emulex 1 6 GbG6 1 port FC(01CV830)	✓	✓	✓	✓	✓	✓	✓	✓
		Emulex 1 6 GbG6 2 port FC(01CV840)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2740 3 2 Gb 1 port FC(7ZT7A00516)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogicQLE2742 3 2 Gb 2 port FC(7ZT7A00518)	✓	✓	✓	✓	✓	✓	✓	✓
	direct • attach	QLogic E-G5 1 6 Gb 1 port FC(01CV750)	✓	✓	✓	✓	✓	✓	✓	✓
		QLogic E-G5 1 6 Gb 2 port FC(01CV760)	✓	✓	✓	✓	✓	✓	✓	✓



## Maintenance Services

## ● Lenovo Services

This is an upgrade to the warranty/maintenance service level and service period for customers who purchase Lenovo Enterprise Solutions (LES) products. You can upgrade at a discounted price compared to the regular maintenance service fee.

## LenovoServicesProduct Contents

Service details	Foundation (non-CRU)
	This is a maintenance service in which a technician will visit the customer's equipment installation site to repair it, even if the CRU is faulty.
+ Value Selection	The following will be added to the service:
	Machine code (firmware, microcode, BIOS, storage manager, storage software) updates
	Troubleshooting and preventive maintenance. Preventive maintenance is performed once a year during regular inspections.
	Regular inspection (LES-specified machine cleaning, error log inspection, visual inspection of the machine for abnormal noise and odor) once a year
Service Period	Machine code information is reported by email
Service Hours	Choose from 3 years, 4 years, 5 years, or 1 year from the start of the machine warranty period
	24x7...Monday to Sunday 00:00 - 24:00 (24 hours x 7 days a week)

\* For details about CRUs, please refer to "Lenovo Server Product Warranty Information." <http://www.lenovo.jp.com/server/systemguide/pdf/warranty.pdf>

Important points to note when purchasing Lenovo Services

1. Lenovo Services can only be registered during the standard warranty period, and the 3-year, 4-year, and 5-year service periods include the warranty period. 1-year extended service can only be purchased and registered during the warranty period or maintenance contract period.
2. The price for Lenovo Services product numbers is a one-time fee for the duration of the service (not a one-year fee).
3. Machines eligible for sale by Lenovo Services may be added or removed from time to time. When purchasing Lenovo Services, please check the latest information by searching for machines eligible for Lenovo Services at the following URL: [Lenovo Services: http://www.lenovo.jp.com/server/services/](http://www.lenovo.jp.com/server/services/)
4. Lenovo Services registration deadline is 45 days after pack shipment.

## TS2270 (6160S7E) [3-year parts/ 3-year next-business-day on-site repair and warranty service (9 hours x 5 days/CRU)]

● Lenovo Services			Standard price (excluding tax)
TS2270 6160S7E	01EG300	Lenovo Services Foundation 3 Years 24x7	278,000 yen
	01EG302	Lenovo Services Foundation 4 Years 24x7	565,000 yen
	01EG304	Lenovo Services Foundation 5 Years 24x7	852,000 yen
	00WX470	Lenovo Services Foundation 1 Year 24x7	293,000 yen

## TS2280 (6160S8E) [3-year parts/ 3-year next-business-day on-site repair and warranty service (9 hours x 5 days/CRU)]

● Lenovo Services			Standard price (excluding tax)
TS2280 6160S8E	5WSTA15839	Lenovo Services Foundation 3 Year NBD	149,200 yen
	5WSTA15840	Lenovo Services Foundation 4 Year NBD	305,500 yen
	5WSTA15841	Lenovo Services Foundation 5 Year NBD	454,400 yen
	5WSTA15842	Lenovo Services Foundation 1-Year Continuous NBD	146,700 yen
	5WSTA15843	Lenovo Services Foundation 2-year continuous NBD	293,400 yen
	5WSTA15844	Lenovo Services Foundation 3 Years 24x7	208,300 yen
	5WSTA15845	Lenovo Services Foundation 4 Years 24x7	416,000 yen
	5WSTA15846	Lenovo Services Foundation 5 Years 24x7	613,900 yen
	5WSTA15847	Lenovo Services Foundation 1 Year 24x7	194,900 yen
	5WSTA15848	Lenovo Services Foundation 2-Year 24x7	389,800 yen

## TS2290 (6171S7R) [3-year parts/ 3-year next-business-day on-site repair and warranty service (9 hours x 5 days/CRU)]

● Lenovo Services			Standard price (excluding tax)
TS2290 6171S7R	5WSTB07622	Lenovo Services Foundation 3 Year NBD	293,700 yen
	5WSTB07623	Lenovo Services Foundation 4 Year NBD	546,700 yen
	5WSTB07624	Lenovo Services Foundation 5 Year NBD	799,600 yen
	5WSTB07625	Lenovo Services Foundation 1-Year Continuous NBD	266,800 yen
	5WSTB07626	Lenovo Services Foundation 2-year continuous NBD	533,400 yen
	5WSTB07627	Lenovo Services Foundation 3 Years 24x7	340,000 yen
	5WSTB07628	Lenovo Services Foundation 4 Years 24x7	706,300 yen
	5WSTB07629	Lenovo Services Foundation 5 Years 24x7	1,072,300 yen
	5WSTB07630	Lenovo Services Foundation 1 Year 24x7	386,000 yen
	5WSTB07631	Lenovo Services Foundation 2-Year 24x7	772,000 yen

## TS2900 (6171S7R) [1-year parts/ 1-year next-business-day on-site repair and warranty service (9 hours x 5 days/CRU)]

● Lenovo Services			Standard price (excluding tax)
TS2900 6171S7R	01EG306	Lenovo Services Foundation 3 Years 24x7	571,700 yen
	01EG308	Lenovo Services Foundation 4 Years 24x7	822,400 yen
	01EG310	Lenovo Services Foundation 5 Years 24x7	1,073,000 yen
	00WX472	Lenovo Services Foundation 1 Year 24x7	206,800 yen

## TS2900 (6171S8R) [1-year parts/ 1-year next-business-day on-site repair and warranty service (9 hours x 5 days/CRU)]

● Lenovo Services			Standard price (excluding tax)
TS2900 6171S8R	5WSTA15874	Lenovo Services Foundation 1 Year NBD	32,000 yen
	5WSTA15875	Lenovo Services Foundation 3 Year NBD	341,800 yen
	5WSTA15876	Lenovo Services Foundation 4 Year NBD	487,700 yen
	5WSTA15877	Lenovo Services Foundation 5 Year NBD	625,300 yen
	5WSTA15878	Lenovo Services Foundation 1-Year Continuous NBD	142,600 yen
	5WSTA15879	Lenovo Services Foundation 2-year continuous NBD	285,200 yen
	5WSTA15880	Lenovo Services Foundation 1 Year 24x7	59,300 yen
	5WSTA15881	Lenovo Services Foundation 3 Years 24x7	472,100 yen
	5WSTA15882	Lenovo Services Foundation 4 Years 24x7	666,700 yen
	5WSTA15883	Lenovo Services Foundation 5 Years 24x7	850,000 yen
	5WSTA15884	Lenovo Services Foundation 1 Year 24x7	190,000 yen
	5WSTA15885	Lenovo Services Foundation 2-Year 24x7	380,000 yen

TS2900 (6171S9R) [1-year parts/ 1 -year next-business-day on-site repair and warranty service (9 hours x 5 days/CRU)]

● Lenovo Services			Standard price (excluding tax)
TS2900 6 1 7 1 S9R	5 WSTB07580	Lenovo Services Foundation 1 Year NBD	9 6 ,400 yen
	5 WSTB07581	Lenovo Services Foundation 3 Year NBD	8 0 8 ,500 yen
	5 WSTB07582	Lenovo Services Foundation 4 Year NBD	1 ,077,900 yen
	5 WSTB07583	Lenovo Services Foundation 5 Year NBD	1 ,174,100 yen
	5 WSTB07584	Lenovo Services Foundation 1 -Year Continuous NBD	3 6 5 ,300 yen
	5 WSTB07585	Lenovo Services Foundation 2 -year continuous NBD	7 3 0 ,500 yen
	5 WSTB07586	Lenovo Services Foundation 1 Year 2 4 x7	1 1 1 ,600 yen
	5 WSTB07587	Lenovo Services Foundation 3 Years 2 4 x7	1 ,170,000 yen
	5 WSTB07588	Lenovo Services Foundation 4 Years 2 4 x7	1 ,560,000 yen
	5 WSTB07589	Lenovo Services Foundation 5 Years 2 4 x7	1 ,671,600 yen
	5 WSTB07590	Lenovo Services Foundation 1 Year 2 4 x7	5 6 0 ,700 yen
	5 WSTB07591	Lenovo Services Foundation 2 -Year 2 4 x7	1 ,121,300 yen

TS4300 (6741B1F) Base Unit [3-year parts/ 3 -year next-business-day repair and warranty service (9 hours x 5 days/CRU)]

● Lenovo Services			Standard price (excluding tax)
TS4300 6 7 4 1 B1F [6741L1U]	5 WSTA03796	Lenovo Services Foundation 3 Year NBD	1 6 4 ,200 yen
	5 WSTA03797	Lenovo Services Foundation 4 Year NBD	4 8 4 ,600 yen
	5 WSTA03798	Lenovo Services Foundation 5 Year NBD	8 0 5 ,000 yen
	5 WSTA03799	Lenovo Services Foundation 1 -Year Continuous NBD	3 2 0 ,400 yen
	5 WSTA03800	Lenovo Services Foundation 2 -year continuous NBD	6 4 0 ,800 yen
	5 WSTA03801	Lenovo Services Foundation 3 Years 2 4 x7	1 9 7 ,000 yen
	5 WSTA03802	Lenovo Services Foundation 4 Years 2 4 x7	5 8 1 ,400 yen
	5 WSTA03803	Lenovo Services Foundation 5 Years 2 4 x7	9 6 5 ,800 yen
	5 WSTA03804	Lenovo Services Foundation 1 Year 2 4 x7	3 8 4 ,400 yen
	5 WSTA03805	Lenovo Services Foundation 2 -Year 2 4 x7	7 6 8 ,800 yen

TS4300 (6741B3F) Expansion Unit [3-year parts/ 3 -year next-business-day repair/warranty service (9 hours x 5 days/CRU)]

● Lenovo Services			Standard price (excluding tax)
TS4300 6 7 4 1 B3F [6741L3U]	5 WSTA03957	Lenovo Services Foundation 3 Year NBD	9 1 ,300 yen
	5 WSTA03958	Lenovo Services Foundation 4 Year NBD	2 5 0 ,400 yen
	5 WSTA03959	Lenovo Services Foundation 5 Year NBD	4 0 9 ,500 yen
	5 WSTA03960	Lenovo Services Foundation 1 -Year Continuous NBD	1 5 9 ,100 yen
	5 WSTA03961	Lenovo Services Foundation 2 -year continuous NBD	3 1 8 ,200 yen
	5 WSTA03962	Lenovo Services Foundation 3 Years 2 4 x7	1 0 9 ,500 yen
	5 WSTA03963	Lenovo Services Foundation 4 Years 2 4 x7	3 0 0 ,400 yen
	5 WSTA03964	Lenovo Services Foundation 5 Years 2 4 x7	4 9 1 ,300 yen
	5 WSTA03965	Lenovo Services Foundation 1 Year 2 4 x7	1 9 0 ,900 yen
	5 WSTA03966	Lenovo Services Foundation 2 -Year 2 4 x7	3 8 1 ,800 yen

Installation assistance/software support

## ● Setup Support 9 0 (standard attachment to system device)

This service answers technical inquiries regarding installation for three months from the warranty start date.

## Service details

- Support for the installation and initial setup of the main unit, and the installation and setup of each optional product
- Support for any questions about the included technical documentation
- If a problem occurs during initial setup, we will help you solve the problem based on known information.

## Service hours

- Monday to Friday 9 :00-17:00 (excluding public holidays and December 3 0 th to January 3 1 rd).

For more information, please refer to the URL below. <http://www.lenovo.jp/com/server/services/ss90mail.shtml>

Hardware and software installation support

## ● Platform implementation service

The platform implementation service involves visiting your site to install Lenovo hardware, software, and apply firmware. The service covers the entire Japanese area and is available during standard business hours (Monday-Friday 9 :00-18:00 (excluding public holidays and the New Year holidays)), as well as outside of standard business hours. Please select the option that best suits your work schedule. Technicians with extensive knowledge and skills in Lenovo products will visit you to install the hardware, software, etc., so you can trust us with peace of mind.

Service Model Number	Maintenance Service Name
5 ASTA02365	Equipment installation service - Storage (Standard) [within standard hours]
5 ASTA02367	Equipment installation service - Storage (Standard) [Outside of Standard Hours]

Standard hours: Monday to Friday 9 :00-18:00 (excluding public holidays and the New Year holidays)

work item	Work content
Equipment installation service ~Storage	<p>• Work will not be carried out on any items other than those listed below.</p> <p>Confirmation of delivery of target device</p> <p><b>Built-in disk storage</b></p> <p>Installation and cabling work according to the specified rack installation diagram and connection wiring information. Creation and attachment of cable labels for the cables to be wired (connection wiring information required). Transporting used packaging materials to the customer's designated waste disposal area and recycling facility within the facility, or to a designated location near the installation site.</p>

## Regarding product inquiries

### Business Partner General Contact Point



Tech\_ISR@lenovo.com

### Server/storage products (ThinkSystem/Systemx/ThinkServer/storage/network products) (including direct sales customers)

- Contact point for hardware and software failures and initial defects of purchased products



0 1 2 0 -34-0000

[IBM Service Line]

(Toll-free number) Follow the guidance and select a contact point.

Reception hours: 24 hours (reception hours for individual offices vary depending on the customer's contract details)

- Dedicated reception desk for customers who have contracted for Premier Support Service, and customers who have purchased ThinkAgile products and Lenovo OEM VMware products\*



0 1 2 0 -66-8600

\* This number will be accepted for VMware products released after December 26, 2017.

Please note that the service provider is different from the announced product, so please be careful when contacting us.

Reception hours: 24 hours

- Post-purchase installation setup technical consultation (Setup Support 90)



xserver@lenovo.com

(Inquiries by email only.)

Installation setup is technical support for the initial installation of Lenovo server-related products and options, and for the installation of Lenovo's OEMOS products. Please refer to the URL below (Lenovo Setup Support 90) for information on how to contact us and how we can assist you.



<https://support.lenovo.com/jp/ja/solutions/HT511788>

### General service inquiries

- Service reception desk



serviceqa@lenovo.com

### others

- Contact point for export control non-applicability certificate applications

The following dedicated website is available:



<http://www.lenovo.com/jp/info/export.html>

- IWS International Hardware Warranty Service

For details about the IWS International Hardware Warranty Service, please refer to the following website:



<https://datacentersupport.lenovo.com/jp/ja/solutions/HT505205>

On the above website, please click on the link for the applicable product to check the support site for the applicable product (machine type) and the countries in which IWS is implemented for each applicable product.

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